

FOREST LAKE STATE HIGH SCHOOL P&C UNIFORM SHOP EXCHANGE & REFUND POLICY



BOTH REFUNDS AND EXCHANGES EXCEPTED, ONLY WITHIN 2 MONTHS OF ORIGINAL PURCHASE DATE & IF ORIGINAL REGISTER RECEIPT IS PRODUCED – FURTHER CONDITIONS AS FOLLOWS

Exchanges and Refunds–

We will happily exchange or refund any garment (except hats & socks due to hygiene regulations) purchased from the Uniform Shop.

ONLY IF ORIGINAL CASH REGISTER RECEIPT IS PRODUCED AND THE TAGS ARE STILL ATTACHED

We need the transaction number on the register receipt to find the transaction within our system. Our system tracks all of our stock (what we sell and what sizes) without the receipt we cannot change the purchase and items / sizes on our system.

The garment must be in new, unworn condition. If the original supplier tags have been removed, we cannot resell as a new item.

In the case of a refund proof of purchase method needs to be established so money can be refunded in the same manner to which it was paid for.